IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT

McKIRCHY, Karen A.

SERIAL NO

10/075,730

FILED

February 14, 2002

TITLE

METHOD AND APPARATUS FOR PROVIDING INSTRUCTIONAL

HELP AT MULTIPLE LEVELS OF SOPHISTICATION IN A

LEARNING APPLICATION

Grp./A.U.

2173

Examiner

HAILU, Tadesse

Conf. No.

2691

Docket No.

P02293US02

AMENDMENT ACCOMPANYING A REQUEST FOR CONTINUED EXAMINATION (RCE)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action dated November 8, 2010 and the Notice of Appeal filed May 9, 2011, please amend the above-identified application as follows. This amendment accompanies a Request for Continued Examination (RCE).

CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))

I hereby certify that this correspondence is, on the date shown below, being:

MAILING

deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Mail Stop Amendment,

Alexandria, VA 22313-1450.

Date: 2011-09-09

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☑ transmitted by facsimile to the Patent and Trademark Office, Art Unit 2173 at Fax No. (571) 273-8300

Mark D/Hansing